

How to Order a Monument

Are you ready to purchase a handcrafted monument? It's *very* easy.

1. If you have suffered a recent loss, we are able to meet with you at your funeral home or your private home, bring our documents with us and assist you there. You may download and complete the order documents from the web site and fax to us. Or call us at 1-888-608-3707 and we will assist you by filling out the paperwork for you. Your funeral director may also take your monument order.
2. We then arrange come to you or the funeral home handling your loved one's cremation (within general local area) and accept the cremated remains. We will also need to collect payment in full at this time. We accept personal checks, cashier checks, money orders and cash. We also receive cremated remains via certified/return receipt U.S. Postal Service; however we must receive payment in full before accepting cremated remains. Please call us before shipping remains at 1-888-608-3707.
3. We will begin handcrafting your loved one's individual monument upon receiving the cremated remains. We will notify you when the monument has been crafted and the date the monument is scheduled to be placed. This is usually 2 to 6 weeks from the time we have received the cremated remains (placement dates may be changed due to weather, vessel/crew availability, and other occurrences out of our control. Also, if you have chosen a "Community" monument, the time frame for placement can be much longer because they are placed as there is time and vessel space available.)

When the placement is complete, we will mail or deliver (depending on location) to you a certificate and/or memento piece with all of the personal information, including the GPS location and actual placement date.

We have a life-size monument model that we can make available to you for Celebration of Life and/or Memorial services. We are happy to discuss this option with you. It makes a beautiful display and helps to explain your choice of a living memorial for your loved one.

If you have questions or special requests, please call us, we can assist you every step of the way.
1-888-608-3707